NETWORK MANAGEMENT POLICY

Ringsted Telephone Company (together with any and all of its subsidiaries or affiliates) ("**the Company**") are committed to the open and non-discriminatory use of the Internet by its customers and commits to use reasonable network management practices to ensure an open Internet. It is the Company's policy to manage its network and provide access in accordance with the Federal Communications Commission's (FCC's) Open Internet Rules (adopted December 21, 2010 in 25 FCC Rcd 17905), the 2015 Open Internet Order (30 FCC Rcd 5601, 2015) and in compliance with any future rules adopted by the FCC.

1.   **Transparency.** The Company shall make available public information on its website http://www.ringtelco.com/ regarding its network management practices, performance and commercial terms of its service sufficient for consumers to make an informed choice regarding their use of such services. The Company will not unjustly or unreasonably prevent or interfere with competition among lawful content, applications, service or device providers.

2.   **Network Security and Congestion Management.** The Company does not currently implement any congestion management techniques. The Company operates our network to accommodate the necessary traffic requirements. In the event of congestion, all traffic is handled on a best efforts basis. However, the Company reserves the right to prioritize traffic during heavy congestion periods based on generally accepted technical measures.

The Company uses generally accepted technical measures to address service attacks, illegal content and other harmful activities to protect network integrity and reliability.

The Company monitors customer usage in the aggregate to efficiently manage the performance of the network to ensure a sustainable quality broadband service is provided.

Congestion due to malfunctioning hardware and/or software will be remedied as quickly as network engineers can diagnose and identify the offending hardware / software. Congestion due to malice will be remedied using any technique available, including protocol-aware filtering and rate-limiting, to control and limit the offending source.

The following link (http://ringtelcom.com/) provides access to the Company's Acceptable Use Policy, Terms of Service, and Privacy Policy documents.

The Company offers content filtering as an optional service to each customer. Details of this service are listed on the Company's website.

The Company will not ask you for your password in an unsolicited telephone call or email. If you believe your password has been compromised, you should immediately change your password to prevent the unauthorized use of it.

3.   **Blocking**. The Company shall not unjustly or unreasonably block access to lawful content, applications, services or non-harmful devices, subject to reasonable network management.

4.   **Discrimination.** The Company shall not unreasonably discriminate in transmitting lawful network traffic over a consumer's broadband Internet access service, subject to reasonable network management practices.

5.   **Commercial Pricing/Performance.** In the 2015 Open Internet Order, the FCC set forth certain additions to the rules governing broadband providers' disclosure of commercial terms, network performance and network management practices.   Specific to a broadband provider's disclosure of its commercial terms, the FCC provided a recommended format that would allow consumers an easy-to-read form to include, among other things, a broadband provider's pricing, data allowances, speeds, and management practices. The Company's Consumer Disclosure Form can be accessed at http://ringtelcom.com/. Early termination fees may apply. Availability of specific residential/business plans will vary depending on location, network facilities and access technology at that location. Pricing may vary based on bundles, location, and special, limited time only, promotions. Please use the contact information below to determine availability, bundled pricing and/or current specials in your area.

The Company utilizes fiber, twisted-pair copper, hybrid fiber coax, and wireless technologies which all have latency characteristics suitable for real-time applications.

To test your current connection with the Company, copy and paste the following URL into your web browser: www.ringtelco.com

6.   **Contact Information.** If you have any questions or complaints regarding this policy, please contact the Company customer service at: 1-712-866-8000.

Last Updated April 2016